



## *Meet the Nominees*

**ROBERT M. TOBIAS CERTIFICATE**  
★★★★★ of ★★★★★  
**ACHIEVEMENT AWARD**

# Gillian Carroll

Supervisory Management & Program Analyst  
Office of Training  
Rowley Training Center  
United States Secret Service  
Key Cohort USSS 9a

Gillian Carroll currently serves as the Chief and principal advisor of the Research and Planning Branch at the Rowley Training Center for the United States Secret Service. She leads three lines of business to ensure agency wide robust training and employee development. In this capacity, she directs policy formulation and the acquisition and implementation of the agency's learning management system. Gillian manages all human capital and strategic growth initiatives for over 500 positions on the training campus.

Prior to her role at the Rowley Training Center, Gillian served as the Program Manager for the Office of Investigations and was responsible for leading the development of human capital planning for the agency's 161 field offices and over 3,100 special agent and professional staff that execute the investigative mission. Immediately upon selection into the Senior Executive Service cohort, Gillian served as the Senior Advisor to the Deputy Secretary of Homeland Security to implement the Secretary's Organizational Advancement priorities related to all factors driving human capital improvements, specifically, within cybersecurity, to develop robust hiring strategies and retention incentives to attract a diverse workforce.

Gillian joined the Secret Service in 2012 where she served as an Investigative Analyst, Asset Forfeiture Specialist, and a Statistician. She has spent twelve years focusing on mission support entities as well as gained significant experience pertaining to investigative responsibilities of the agency.

Gillian was selected for the Secret Service Senior Executive Service Candidate Development Program in 2022 and completed the American University Key Executive Leadership certification program in 2023. She attended the University of Central Florida and is a graduate of the Harvard Kennedy School, Intersection of Policy and Technology Program.