JOCELYN M. JOHNSTON

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ACADEMIC APPOINTMENTS

American University, School of Public Affairs, Department of Public Administration and Policy Professor, 2015-present
Associate Professor 2004-2015
Faculty Fellow, Metropolitan Policy Center, American University School of Public Affairs
Associate Chair, 2015-16
Department Chair, January 2011 – December 2012
MPP Director, Fall 2012; 2015-2016
MPA Director, 2009-2011; 2015-present

University of Kansas, Department of Public Administration Associate Professor 2000-2004; Assistant Professor 1993-2000

EDUCATION

PhD in Public Administration, Maxwell School of Citizenship & Public Affairs, Syracuse University, 1993 MPA, Maxwell School of Citizenship & Public Affairs, Syracuse University, 1988 BA, LeMoyne College, Syracuse, NY, Cum Laude, Psychology (minors in Sociology and Philosophy), 1972

AWARDS AND RECOGNITION

Invited Panel Leader, Fulbright Enrichment Program, Panel on U.S. Federalism and the Courts, sponsored by the U.S. Department of State's Bureau of Educational and Cultural Affairs (ECA) in collaboration with the Institute of International Education (IIE), April 21, 2017, Washington DC.

Invited Participant, National Academy of Sciences/Governmental Accountability Office Expert Panel on GAO High Risk Series: Food Safety Oversight, June 9-10, 2016.

Advisory member, National Academy of Public Administration's *Transition 2016* initiative to advise the incoming Presidential Administration; "Collaboration Across Boundaries" panel, 2015-16.

Invited Contributor, National Academy of Public Administration/American Society for Public Administration, Memos To National Leaders: Strategies To Improve Government Performance, 2016.

American University School of Public Affairs, Research Scholars Program, 2013-14, selected for symposium to support external grant activity

Outstanding Faculty Service Award, American University School of Public Affairs, 2013.

Invited member of inaugural Board of Advisors, Center for Organizational Research and Design, Arizona State University School of Public Affairs, 2013 – present

National Expert Panel on Government Contracting, selected to serve by School of Public and Environmental Affairs, Indiana University, to produce nonpartisan report to guide state and local officials

Social Science Research Network (SSRN) Top Ten download in Public Administration: Beyond Structure: Informal Accountability within Service Delivery Networks, with Barbara Romzek, Kelly LeRoux, Jaclyn Schede, Jeannette Blackmar

Article Selected for collection of exemplary articles celebrating 20th Anniversary of the *Journal of Public Administration Research and Theory* and the Editorship of H. George Frederickson

Herbert Kaufman Award for the best paper in Public Administration presented at the American Political Science Association national conference, 2001

Vice Chancellor's Administrative Fellow, University of Kansas, 2001-2002 John Ben Snow Foundation Doctoral Fellowship, Syracuse University, 1993 Emil and Maud Beck Family Doctoral Scholarship, Syracuse University, 1992 New York State Government Finance Officers Association Scholar, 1989

RESEARCH

Refereed Journal Articles & Book Chapters

- Managing Goal Conflict in Public Service Delivery Networks: Does Accountability Move Up and Down or Side to Side? (forthcoming) with Kelly LeRoux, Barbara S. Romzek, and Jaclyn Schede Piatak. *Public Performance and Management Review*.
- The Diffusion of Federal Regulation through Contracts with States: The Case of Food Safety (forthcoming) in Carl Stenberg and David Hamilton, eds., *Understanding Intergovernmental Relations: Reflections and Directions*, (with Rebecca Yurman).
- Informal Accountability in Multisector Service Delivery Collaborations (2014), *Journal of Public Administration Research and Theory*, 24, 4, 813-842 (with Barbara Romzek, Kelly LeRoux, Robin J. Kempf, and Jaclyn Schede Piatak).
- Outsourcing Public Service Delivery: Management Responses in Noncompetitive Markets (2012), *Public Administration Review*, 72, 6, 887-900 (with Amanda Girth, Amir Hefetz, and Mildred Warner).
- Government Contracts and Managing the Market: The Implications of Strategic Management Responses to Weak Vendor Competition (2012), *Administration and Society*, 44, 3–29 (with Amanda Girth).
- The Impact of Local School Property Tax Reductions on City and County Revenue Decisions: A Natural Experiment in Kansas (2011), *Public Finance and Management*, 11, 2, 181-96, (with Justin Marlowe, David Matkin, and Michael Hayes).
- Contracting: Promise, Performance, Perils, Possibilities (2010), in Robert F. Durant, Ed., *The Oxford Handbook of American Bureaucracy*. New York: Oxford University Press (with Barbara S. Romzek).
- American Exceptionalism, Human Resource Management, and the Contract State (2009), *Review of Public Personnel Administration*, 29, 3, 207-229 (with Robert F. Durant and Amanda Girth).
- Social Welfare Contracts as Networks: The Impact of Network Stability on Management and Performance (2008), *Administration and Society, 40,* 2, 115-146 (with Barbara S. Romzek).
- Welfare Reform a Devolution Success Story? (2008), in Paul Posner and Timothy Conlan, Eds., *Intergovernmental Management for the 21st Century*. Washington, DC: Brookings Institution Press.
- State Social Services Contracting: Exploring Determinants of Effective Contract Accountability (2005), *Public Administration Review*, 65, 4, 439-46 (with Barbara S. Romzek).
- Traditional Contracts as Partnerships: Effective Accountability in Social Services Contracts in the American States (2005), in Carsten Greve and Graeme Hodge, Eds., *The Challenge of Public-Private Partnerships*. London: Edward Elgar Publishing (with Barbara S. Romzek).
- The Challenges of Contracting and Accountability across the Federal System: From Ambulances to Space Shuttles (2004), *Publius: The Journal of Federalism*, *34*, 3, 155-82 (with Barbara S. Romzek and Curtis Wood).
- Contracting and Accountability: A Model of Effective Contracting Drawn from the US Experience (2004), in Christopher Pollitt and Colin Talbot, Eds., *Unbundled Government: A Critical Analysis of the Global Trend to Agencies, Quangos, & Contractualisation*. London: Routledge (with Barbara S. Romzek).
- The Impacts of School Finance Reform in Kansas: Equity is in the Eye of the Beholder (2004) in John Yinger, ed., Helping Children Left Behind: State Aid and the Pursuit of Educational Equity. Cambridge, MA: MIT Press (with William Duncombe).
- Implementing State Contracts for Social Services: An Assessment of the Kansas Experience (2003), in Mark A. Abramson and Ann M. Kieffaber, Eds. *New Ways of Doing Business*. New York: Rowman and Littlefield Publishers, Inc.

- Contract Implementation and Management Effectiveness: A Preliminary Model (2002), *Journal of Public Administration Research and Theory*, 12, 3 (with Barbara S. Romzek).
- Managing Medicaid Managed Care: Are States Becoming Prudent Purchasers? (2000), , *Health Affairs*, 19, 4: 36-49 (with James W. Fossett, Malcolm Goggin, John S. Hall, Richard Roper, L. Christopher Plein, and Carol Weissert).
- Life at the Bottom of the Fiscal Food Chain: Examining City and County Revenue Decisions (2000), *Publius: The Journal of Federalism*, 30, 1: 159-70 with Michael Pagano).
- Kansas Carves out a Middle Ground, (2000), in Carol Weissert, Ed., *Learning from Leaders: Welfare Reform Politics and Policy in Five Midwestern States*. Washington, DC: The Rockefeller Institute Press (with Kara Lindaman).
- State Limits and State Aid: An Exploratory Analysis of County Revenue Structure (2000), *State and Local Government Review, 32*, 2: 86-97 (with Michael A. Pagano and Philip A. Russo, Jr.).
- Reforming State Social Services through Contracting: Linking Implementation and Organizational Culture (2000), in Jeffrey Brudney, Laurence O'Toole, and Hal Rainey, Eds., *Public Management: New Developments in Theory, Methods, & Practice*. Washington, DC: Georgetown University Press (with Barbara S. Romzek).
- Contracting and Accountability Issues in a State Medicaid Reform: Rhetoric, Theory, and Reality (1999), *Public Administration Review*, *59*, 5, 383-399 (with Barbara S. Romzek).
- Reforming Medicaid through Contracting: The Nexus of Implementation and Organizational Culture (1999), with Barbara Romzek, *Journal of Public Administration Research and Theory*, *9*, 1, 107-140 (with Barbara S. Romzek).
- Preventable Hospitalization and Avoidable Maternity Outcomes: Implications for Access to Health Services for Medicaid Recipients (1999), *Journal of Health and Social Policy*, 11, 2, 41-56 (with Sarah Laditka).
- Implementing Welfare Reform in Kansas: Moving, But Not Racing (1999), in Sanford Schram and Samuel H. Beers, Eds., Welfare Reform: A Race to the Bottom? Baltimore, MD: Johns Hopkins University Press (with Kara Lindaman).
- Implementing Welfare Reform in Kansas: Moving, But Not Racing (1998), *Publius: The Journal of Federalism*, 28, 3, 123-142 (with Kara Lindaman).
- Balancing Conflicting Policy Objectives: The Case of School Finance (1998), *Public Administration Review*, 28, 2, 145-158 (with William Duncombe).
- Changing State-Local relations, and School Finance in Kansas: Pursuing 'Equity' (1998), *State and Local Government Review*, 30, 1, 24-39.
- Medicaid Reform in Kansas: A Cautious Approach (1998), in Mark R. Daniels, Ed., *Medicaid Reform and the American State: Case Studies on the Politics of Managed Care*. Westport, CT: Greenwood Group (with Raymond Davis and Michael Fox).
- Intergovernmental Fiscal Relations: Revisions and Reforms (1997), in H. George Frederickson and Yong Hyo Cho, Eds., *The White House and the Blue House: Government Reform in the United States and Korea*. Washington, DC: University Press of America (with William Duncombe).
- The Medicaid Mandates of the 1980s: An Intergovernmental Perspective (1997), *Public Budgeting and Finance*, 17, 1, 3-34.

Edited Book

Public Management Reform and Innovation: Research, Theory and Application (1999). Tuscaloosa, AL: University of Alabama Press (co-edited with H. George Frederickson).

Other Publications

- Leveraging the Synergy of Federal-State-Local Partnerships through Grants: Shared Governance in our Federal System. 2016. In Posner, Paul, Janice LaChance, and Tonya Neaves, eds. *Memos to National Leaders*. Washington, DC: National Academy of Public Administration, Schar School of Policy and Government, George Mason University, and the American Society for Public Administration.
- Government Outsourcing: A Practical Guide for State and Local Governments. The Report of an Expert Panel (2014). Bloomington, Indiana, School of Public and Environmental Affairs, Indiana University, with Stephen Goldsmith, JD and Ed Rendell, JD (Co-Chairs), Sergio Fernandez, Graeme Hodge, John McDonough, Florian Schmitz, David Van Slyke, Clifford Winston, Mildred Warner, and David Yarkin.
- Commentary on J. Edwin Benton, 'Trends in Local Government Revenues: The Old, the New, and the Future' (2010), *The Changing Landscape of Local Public Revenues*, Proceedings of the 2009 Land Policy Conference, Lincoln Institute of Land Policy, Cambridge, Massachusetts.
- Book review essay (2006), *How Management Matters: Street-Level Bureaucrats and Welfare Reform*, by Norma Riccucci, Washington, DC: Georgetown University Press, in *Public Management Review*, 8, 1, 171-173.
- A Management Success Story: The Pennsylvania Medicaid Managed Care Program (2003), Case Studies in Medicaid Managed Care Series. Albany, NY: The Rockefeller Institute of Government.
- Managing Medicaid Managed Care: A Ten-State Comparison (2002), Center for Health Care Strategies and The Rockefeller Institute.
- Implementing Medicaid Managed Care in Kansas: Politics, Economics and Contracting (2000), Case Studies in Medicaid Managed Care Series. Albany, NY: The Rockefeller Institute of Government.
- Implementing State Contracts for Social Services: An Assessment of the Kansas Experience (2000). Washington, DC: PriceWaterhouse Coopers Endowment for the Business of Government (with Barbara S. Romzek).
- Book review essay (1995), Frustrated Federalism: Rx for State and Local Health Care Reform, in Public Budgeting and Finance, 15, 3.

Manuscripts under Review

- Incarcerating Our Own: Examining Representation in Public and Private Corrections Facilities, with Stephen Holt.

 Revise and Resubmit
- Barber Shops, Salons, and Spas: The Complexity—and Simplicity—of Implementing Outreach and Enrollment Under the Affordable Care Act, with Anna Amirkhanyan, Michael Hatch, and Rebecca Yurman.

Projects in Progress

- Immigration Enforcement Governance: Detention Facility Performance and Community-Based Collaborative Support Services.
- NGO-Local Government Relations and Co-Production of Municipal Services, with Khaldoun AbouAssi, Ann O'M. Bowman, Long Tran and Zachary Bauer, accepted for presentation at the 2017 conference of the Association for Research on Nonprofit Organizations and Voluntary Action, Nov 16-18, 2017, Grand Rapids MI.
- Exploring Relationships between NGOs and Local Governments in Developing Countries (with Khaldoun AbouAssi and Ann O'M. Bowman), internally funded project. Papers proposed to and accepted by the 2017 Association for Budgeting and Financial Management Association conference, September 2017, and the Association for

- Research on Nonprofit Organizations and Voluntary Action conference, November 2017, and the Association for Public Policy Analysis and Management conference, November 2017.
- School Nutrition Programs and Academic Outcomes: A Comparative Assessment of Food Quality and Student Achievement within D.C. Public Schools, with Rich Tajaks, proposed to the annual meeting of the Midwest Political Science Association, April 2018.
- Gender dynamics in prison: The effect of gender representation on organizational performance and accountability, with Stephen Holt and Heasun Choi, proposed to the annual meeting of the Midwest Political Science Association, April 2018.

Funded Research Activity

- Exploring Relationships of Resources and Authorities between NGOs and Local Governments in Developing Countries with Khaldoun AbouAssi and Ann O'M. Bowman, 2016. Metropolitan Policy Center Grant, American University, \$10,000.
- The Roadmap for the Washington Region's Economic Future: A State and Local Level Economic Development Policy Gap Analysis. 2015. With Derek Hyra, Bradley Hardy, and Meghan Doughty, through the Metropolitan Policy Center. Funded by The 2030 Group, George Mason University, and others. December.
- State-level fiscal impacts of executive action on immigration policy, Pew Charitable Trusts. 2015. With Michael Danielson and Bradley Hardy, through American University Center for Latin American and Latino Studies (not funded).
- Outsourcing Regulatory Policy: Examining the Implications of Diffusing Federal Food Safety Regulation to States and other Third Parties, Smith Richardson Foundation, 2014 (not funded).
- Managing the Market: Examining the Effects of Noncompetitive Provider Markets on the Management of Government Contracts, American University Faculty Research Award, \$10,000, 2008-09.
- Medicaid and Faith-Based Organizations: A Preliminary Review, Federalism Research Group, State Capacity Project, Rockefeller Institute of Government, 2004.
- Medicaid Sustainability: Budgetary and Administrative Actions in 2003 for FY 2004, Federalism Research Group, State Capacity Project, Rockefeller Institute of Government, 2004.
- Staff Development in a State Medicaid Agency: A Case Study of Pennsylvania, Federalism Research Group, State Capacity Project, Rockefeller Institute of Government, Kellogg Foundation, and the State of Pennsylvania, 2003.
- Food Stamp Take-Up and Welfare Reform, Federalism Research Group, State Capacity Project, Rockefeller Institute of Government, Kellogg Foundation and Robert Wood Johnson Foundation, 2002.
- Medicaid Sustainability: Budgetary and Administrative Action in 2002, Federalism Research Group, State Capacity Project, Rockefeller Institute of Government, Robert Wood Johnson Foundation, 2002.
- Implementing Welfare Reform, Round Two, Federalism Research Group, State Capacity Project, Rockefeller Institute of Government, Kellogg Foundation and Robert Wood Johnson Foundation, 2002.
- Medicaid Take-Up and Welfare Reform, Federalism Research Group, State Capacity Project, Rockefeller Institute of Government, Kellogg Foundation and Robert Wood Johnson Foundation, 2001.

- Managing Medicaid Managed Care: A Ten-State Comparison, Federalism Research Group, State Capacity Project, Rockefeller Institute of Government, and the Center for Health Care Strategies, 2001.
- Welfare Reform Implementation Update, Federalism Research Group, State Capacity Project, Rockefeller Institute of Government, Kellogg Foundation, 2000.
- Theory Building for State Social Service Contracting: Policy Rationales, Institutional Adjustments and Accountability, University of Kansas General Research Fund, 1999-2000 (with Barbara Romzek).
- *Implementing Medicaid Managed Care,* Federalism Research Group, State Capacity Project, Rockefeller Institute of Government, Kellogg Foundation, 2000 (with Barbara Romzek).
- An Evaluation of the Kansas Medicaid Managed Care Program in Kansas, Kansas Department of Social and Rehabilitation Services, 2000 (with Michael Fox).
- National Study of County Revenue Capacity and Fiscal Conditions, National Association of Counties, 1999 (with Michael Pagano and Philip Russo).
- Privatization of State Social Services: The Kansas Experience with Medicaid Case Management, PriceWaterhouse Coopers Research Fellowship, 1999 (with Barbara Romzek).
- Status and Prospects for Access by Medicaid Beneficiaries to Dental Health Services in Kansas, United Methodist Health Ministry Fund, 1999 (with Raymond Davis).
- *Implementing Medicaid Reform in Kansas: A Pilot Study,* Federalism Research Group, State Capacity Project, Rockefeller Institute of Government, Kellogg Foundation, 1999.
- Implementing Welfare Reform in Kansas, Federalism Research Group, State Capacity Project, Rockefeller Institute of Government, Kellogg Foundation, 1998.
- National Study of County Revenue Capacity and Fiscal Conditions, National Association of Counties, 1998 (with Michael Pagano and Philip Russo).
- Evaluation of Medicaid Managed Care Program, State of Kansas, Kansas Department of Social and Rehabilitation Services, 1998 (with Michael Fox and Raymond Davis).
- Implementing Welfare Reform in Kansas, Field Research Associate Report for the Federalism Research Group, State Capacity Project, Rockefeller Institute of Government, Kellogg Foundation, 1997.
- Assessing the Status of the Uninsured in the State of Kansas; Assessing the Managed Care Industry in Kansas, Kansas Department of Health and Environment, 1997 (with Raymond Davis, Michael Fox, and Barbara Langner).
- Perceived Benefits and Costs of Property Taxes: The Effects of Payment Methods on Taxpayer Attitudes, University of Kansas General Research Fund, 1997.
- Shifting Intergovernmental Fiscal Relations: School Finance Reform in Kansas, University of Kansas General Research Fund, 1995.

- Immigration Enforcement Governance: Detention Facility Performance in an Intergovernmental and Inter-sectoral Context, with Zachary A. Bauer, and Stephen B. Holt, presented at the 2017 conference of the Association for Public Policy Analysis and Management, Nov 2-4, Chicago.
- Immigration Enforcement Governance and the Performance of Detention Facilities, with Zachary Bauer and Stephen Holt, presented at the 2017 conference of the Association for Budgeting and Financial Management, Sept 28-30, 2017.
- Testing a New Framework for NGO-Local Government Relations and Co-Production of Municipal Services in Developing Countries, with Khaldoun AbouAssi, Ann O'M. Bowman, Long Tran and Zachary Bauer, presented at the 2017 conference of the Association for Budgeting and Financial Management, Sept 28-30, 2017.
- Immigration Enforcement Governance and the Performance of Detention Facilities, with Zachary Bauer and Steven Holt, presented at the 2017 Public Management Research Association conference, June 2017 and the American Political Science Association conference, Aug-Sept 2017.
- Implementing the Affordable Care Act: Examining Outreach and Navigation Contracting in State-Based Exchanges, , with Anna Amirkhanyan, Rebecca Yurman, and Michael Hatch, presented at the 2016 Association for Public Policy Analysis and Management conference, November 2016.
- Implementing The Affordable Care Act: Examining Outreach and Navigation Contracting in Exchange States, with Anna Amirkhanyan, Rebecca Yurman, and Michael Hatch, presented at the 2016 Midwest Political Science Association Annual Meeting, April 2016.
- Examining Representation in Public and Private Corrections Facilities, , with Stephen Holt and James Wright, presented at the 2016 American Political Science Association Annual Meeting, August 2016.
- Incarcerating Our Own: Examining Representation in Public and Private Corrections Facilities, with Stephen Holt and James Wright, accepted for presentation at the 2016 Midwest Political Science Association Annual Meeting, April 2016.
- Implementing The Affordable Care Act: Examining Outreach and Navigation Contracting in State-Based Exchanges, with Anna Amirkhanyan, Rebecca Yurman, and Michael Hatch, presented at the 2016 Midwest Political Science Association Annual Meeting, April 2016.
- Assessing State Food Safety Performance Under FDA Contracts: Public Health Implications of State Variations in a New Regulatory Regime, with Rebecca Yurman, poster presentation at the 2015 national conference of the Association for Public Policy Analysis and Management, November 13, 2015, Miami, FL.
- Assessing State Food Safety Performance under FDA Contracts: The Public Health Implications of State Variations in a New Regulatory Regime, with Rebecca Yurman, presented at the annual meeting of the Association for Budgeting and Financial Management, October 2, 2015, Washington DC.
- The Outsourcing of Federal Regulation: The Case of Food Safety, with Rebecca Yurman, poster presentation at the 2014 national conference of the Association for Public Policy Analysis and Management. [Honorable Mention in Best Poster Competition.]
- Food Safety Policy: The Diffusion of Federal Regulation to Third Parties, with Rebecca Yurman, presented at the American Political Science Association national conference, Washington, DC, September 2014.
- Informal Accountability, Hierarchy, and Goal Conflict in Inter-Sectoral Networks, with Jaclyn Schede Piatak, Barbara Romzek, and Kelly LeRoux, presented at the 10th Transatlantic Dialogue, Lugano, Switzerland, June 5th to 7th 2014

- Food Safety Policy and the Diffusion of Regulation: The Roles of Third Parties, with Rebecca Yurman, presented at the annual conference of Association for Public Policy Analysis and Management, November 9, 2013.
- Food Safety Policy and Resource Constraints: The Diffusion of Regulation, with Rebecca Yurman, presented at the annual conference of the Association for Budgeting and Financial Management, October 2013.
- Ensuring Food Safety: Federal and State Administrative Responses to the Diffusion of Regulation, with Rebecca Yurman, presented at the annual conference of the American Political Science Association, August, 2013.
 - **Invited for presentation** at the March, 2014 American Society for Public Administration Conference symposium in tribute to the work of Deil Wright.
- Outsourcing Food Safety: What are the Implications of Reliance on Third Parties for Regulatory Inspections? with Rebecca Yurman, presented at the biannual conference of the Public Management Research Association, June 2013.
- Examining Multi-Sector Service Delivery Networks: Informal Accountability, Goal Conflict, and Hierarchy, with Barbara Romzek, Kelly LeRoux, and Jaclyn Schede Piatak, presented at the biannual conference of the Public Management Research Association, June 2013.
- Examining Multi-Sector Networks: Can Informal Accountability Overcome Goal Conflict? with Barbara Romzek, Kelly LeRoux, and Jaclyn Schede Piatak, presented at the International Research Symposium on Public Management, April 10-12, 2013, Prague, Czech Republic.
- Examining Multi-Sector Networks: Can Informal Accountability Overcome Goal Conflict? with Barbara Romzek, Kelly LeRoux, and Jaclyn Schede Piatak, presented at the Midwest Political Science Association, April 11-14, 2013, Chicago, Illinois
- A closer look at nonprofits in multi-sector networks: Can informal accountability overcome goal conflict? with Barbara Romzek, Kelly LeRoux, and Jaclyn Schede Piatak, presented at the annual conference of the Association for Research on Nonprofits and Voluntary Action, November 15-17, 2012, Indianapolis, Indiana.
- Examining Complexities in Contract Management: The Role of Public Values, with Amanda Girth, presented at the annual conference of the Association for Public Policy Analysis and Management, November 2012.
- Examining Multi-Sector Networks: Can Informal Accountability Overcome Goal Conflict? with Barbara Romzek, Kelly LeRoux, Jaclyn Schede Piatak, presented at the annual conference of the Association for Public Policy Analysis and Management, November 2012.
- Managing Contracting Complexity: A Public Values Perspective, with Amanda Girth, accepted for presentation at the annual conference of the American Political Science Association, August 2012.
- Informal Accountability in Collaborative Service Delivery Networks: The Role of Street-Level Workers, with Barbara Romzek, Kelly LeRoux, Jaclyn Schede Piatak, accepted for presentation at the annual conference of the American Political Science Association, August 2012.
- Assessing the Opportunity Costs of Contracting in Noncompetitive Public Service Markets, with Amanda Girth, presented at the Academy of Management annual conference, August 2012.
- Hierarchical Differences within Service Delivery Networks: The Role of Street-Level Workers in Shaping Informal Accountability, with Barbara Romzek, Kelly LeRoux, Jaclyn Schede Piatak, Robin Kemp, presented at Workshop on Neither Public nor Private: Mixed Forms of Service Delivery around the Globe, School of Economics, Universitat de Barcelona, Barcelona, Spain, May 17- 18, 2012.

- Hierarchical Differences within Service Delivery Networks: Street-Level Workers and Informal Accountability, with Barbara Romzek, Kelly Leroux, Jocelyn Johnston, Jaclyn Schede Piatak, Robin Kemp, presented at the 2012 annual conference of the Midwest Political Science Association, Chicago, April 11-14.
- Holding Nonprofits Accountable in Multi-Sector Networks: A Cross-Case Analysis of Informal Accountability within Service Delivery Systems, with Barbara Romzek, Kelly LeRoux, and Jaclyn Schede Piatak, presented at the 2011 annual conference of the Association for Research on Nonprofit and Voluntary Action, Toronto, Ontario, November.
- Assessing the costs of contracting in noncompetitive markets, with Amanda Girth, presented at the 2011 annual conference of the Association for Public Policy Analysis and Management, Oct 13-15, Washington, DC.
- Examining the Costs of Contracting in Noncompetitive Markets: Evidence from Local Governments, with Amanda Girth, presented at the 2011 annual conference of the Association for Budgeting and Financial Management, Washington, DC, October.
- Informal Accountability within Multi-Sector Networks: A Cross-Case Analysis of Children's Services, with Barbara Romzek, Kelly LeRoux, and Jaclyn Schede Piatak, presented at the 2011 annual conference of the National Association of Schools of Public Affairs and Administration, Oct 20-22, Kansas City, MO.
- Toward a Theory of Informal Accountability within Multi-Sector Networks: A Cross-Case Analysis of Children's Services, with Barbara Romzek, Kelly LeRoux, and Jaclyn Schede Piatak, presented at the 2011 annual conference of the Association for Public Policy Analysis and Management, Nov 608, Washington, DC.
- Outsourcing Local Government Services: Holding Contractors Accountable in Noncompetitive Contract Markets, with Amanda M. Girth, presented at the 2011 annual conference of the American Political Science Association, Seattle, September.
- Beyond Structure: Informal Accountability within Service Delivery Networks, with Barbara Romzek, Kelly LeRoux, Jaclyn Schede, Jeannette Blackmar, presented at the 2011 annual conference of the American Political Science Association, Seattle, September.
 - **Listed on SSRN's Top Ten download** October 2011 list for PSN: Public Administration.
- Contract Management in Thin Markets: Examining Transaction Costs, Opportunity Costs and Contract Effectiveness, with Amanda M. Girth, presented at the June 2011 bi-annual conference of the Public Management Research Association.
- Informal Accountability Dynamics within Service Delivery Networks: A Theory and a Test, with Barbara Romzek, Kelly LeRoux, presented at the June 2011 bi-annual conference of the Public Management Research Association, Syracuse.
- Complex Service Delivery Networks: Toward a Theory of Informal Accountability Structures, with Barbara Romzek and Kelly LeRoux, presented at the April 2011 annual conference of the International Research Society for Public Management, Dublin, Ireland.
- Informal Accountability among Networks with Barbara Romzek, Kelly LeRoux, Jeannette Blackmar, Jaclyn Schede and Robin Kemp, presented at the April 2011 annual conference of the Midwest Political Science Association, Chicago.
- Looking Beyond Structure: Informal Accountability between Networks, with Barbara Romzek and Kelly LeRoux, presented at the March 2011 annual conference of the American Society for Public Administration, Baltimore.

- From the Front Lines of Contract Management: Opportunity Costs and Public Service Contracting in Noncompetitive Markets, with Amanda Girth, presented at the annual conference of the Association for Public Policy Analysis and Management, Boston, November 2010.
- Digging more deeply into contracting transaction costs: The impacts of managing public service provider markets, with Amanda Girth, presented at the 6th Transatlantic Dialogue Conference (Rethinking Financial Management in the Public Sector), School of Economics, University of Siena, Siena, Italy, June 2010.
- Contracting for local government services in noncompetitive markets: Management responses and policy implications, with Amanda Girth, Amir Hefetz, and Mildred Warner, presented at the Annual Conference of the Association for Public Policy Analysis and Management, November 5-7, 2009, Washington, DC.
- Public managers managing the market: Surveying the effects of strategic interventions in public service markets, with Amanda Girth, presented at the Bi-Annual Conference of the Public Management Research Association, October 1-3, 2009, Ohio State University, Columbus, OH.
- American Exceptionalism, HRM, and Public Sector Contracting, with Robert F. Durant and Amanda Girth, presented at the annual conference of the American Political Science Association, September 2009, Toronto, Canada.
- Commentary on J. Edwin Benton, 'Trends in Local Government Revenues: The Old, the New, and the Future', invited for presentation at The Changing Landscape of Local Public Revenues, 2009 Land Policy Conference, Lincoln Institute of Land Policy, May 31-June 2, 2009, Cambridge, Massachusetts.
- Managing the Market: Exploring the Effects of Noncompetitive Markets on Public Management, with Amanda Girth, presented at the annual conference of the American Society for Public Administration, March 20-24, 2009, Miami, FL.
- Public Service Contracting and Weak Competition: Assessing the Costs and Impacts of Strategies Used to Manage Provider Markets, with Amanda Girth, presented at the Annual Conference of the Midwest Political Science Association, April 2009, Chicago.
- Chasing Competition: Examining the Effects of Noncompetitive Public Service Markets, with Amanda Girth, presented at the Annual Conference of the Association for Budgeting and Financial Management, Atlanta, Georgia, October 23-25, Chicago, IL, 2008.
- Perceptions and Strategic Responses: Government Contract Managers and the Challenge of Weak Vendor Competition, with Amanda Girth, presented at the annual conference of the Association for Public Policy Analysis and Management, November 6-8, Los Angeles, CA, 2008.
- Reevaluating the Devolutionary Impact of Welfare Reform, presented at the annual conference of the Midwest Political Science Association, April 3-6, Chicago, 2008.
- To What Extent are Public Managers Managing the Market? Evidence and Implications, with Amanda Girth, presented at the annual conference of the Association for Public Policy Analysis and Management, November 8-10, 2007, Washington, DC.
- Public Managers and Managing the Market: Evidence from the Front Lines of Contracting, with Amanda Girth, presentation at the 2007 Public Management Research Conference, the University of Arizona, Tucson, AZ, Oct 25-27, 2007.
- What Happens When Public Managers Manage the Market? Evidence and Implications, with Amanda Girth, presented the 2007 conference of the Midwest Political Science Association, April 3-6, Chicago.

- Collaboration in state social services contracting: The Kansas experience, with Barbara S. Romzek, presented at Roundtable on Community-Based Collaborative Networks: How Managers Make them Work, Annual Conference of the American Society for Public Administration, Washington, DC, March 26, 2007.
- Revisiting Welfare Reform and Federalism: The Impact of Devolution on State Financing, Policy, and Management, with Lamar Vernon Bennett, presented at the Annual Conference of the Association for Budgeting and Financial Management, Atlanta, Georgia, October 19-21, 2006.
- Managing and Implementing an Evolving Intergovernmental Policy: The Case of Child Welfare Reform, with Barbara Romzek, presented at the Annual Conference of the American Political Science Association, August-September, 2006.
- Policy Evolution and Public Management: Child Welfare Reform in an American State, with Barbara Romzek, presented at the Third Sino-US International Conference for Public Administration, June 2006.
- Assessing the Devolutionary Effects of Welfare Reform, presented at the Martin School of Public Policy and Administration, Public Finance Symposium, University of Kentucky, May 19th, 2006.
- School Finance Reform and Property Tax Policy in Kansas, invited presentation at the Lincoln Institute of Land Policy conference on Economic Perspectives on Property Taxes and Education Finance, Cambridge, MA, May 12th, 2006.
- Changes and Challenges in Relationships between State Government and Nonprofit Agencies under Contracting, invited roundtable presentation on The Nonprofit-Government Relationship: A Joint Discussion of Research Agendas, Annual Conference of Association for Research on Nonprofit Organizations and Voluntary Action (ARNOVA), Washington, DC, November 19th, 2005
- Social Welfare Contracts as Networks: The Impact of Network Stability on Management and Performance, with Barbara S. Romzek, presented at the Annual Conference of the Association for Public Policy Analysis and Management, November, 5th, 2005.
- Networks, Stability, Management, and Performance: Learning from Social Welfare Contracts, with Barbara S. Romzek, presented at the 2005 Bi-Annual Conference of the Public Management Research Association, University of Southern California, Los Angeles, California, October 1st, 2005.
- The Impact of School Property Tax Reductions on Neighboring Governments: A Natural Experiment in Kansas, with Justin Marlowe and David Matkin, presented at the Annual Conference of the American Political Science Association, Washington, DC, September 1-4, 2005.
- Welfare Reform: A Devolution Success? presented at authors' conference on *Intergovernmental Management for the 21*st *Century*, National Academy of Public Administration, George Mason University, Arlington, VA, August 30-31, 2005.
- State Social Welfare Contracts with Nonprofit Organizations: Examining Network Dynamics and the Impact of Stability, with Barbara S. Romzek, presented at the Annual Conference of the Midwest Political Science Association, Chicago, April 2005.
- Social Welfare Service Contracts with Nonprofit Institutions: Exploring Network Dynamics and the Impact of Stability, with Barbara S. Romzek, presented at the International Research Symposium on Public Management, April 2005, Milan, Italy.
- (How) Do Neighboring Governments Respond when School Property Tax are Reduced? A Natural Experiment in Kansas, with Justin Marlowe and David Matkin, presented at the Annual Conference of the Association for Budgeting and Financial Management, Chicago, October 7-9, 2004.

- The Challenges of Contracting and Accountability Across the Federal System: From Ambulances to Space Shuttles, with Barbara S. Romzek and Curtis Wood, presented the National Public Management Research Conference, Georgetown University, Washington, DC, October, 2003.
- Managing Medicaid Managed-Care: Comparing Management Capacity in Ten States, presented at the conference of the American Political Science Association, Philadelphia, August, 2003.
- State Social Services Contracting: Exploring Determinants of Effective Contract Accountability in the U.S. Experience, with Barbara S. Romzek, submitted for presentation at the Seventh International Research Symposium on Public Management, Hong Kong, April 2-4, 2003. (Conference cancelled due to SARS epidemic.)
- School Finance Reform in Kansas, Revisited presented at the 2002 Annual Conference of the Association for Budgeting and Financial Management, Kansas City, Missouri, October 2002.
- School Finance Reform in Kansas, with William Duncombe, invited for presentation at the Conference on State Aid to Education, Maxwell School of Citizenship and Public Affairs, Syracuse University, April 5-6, 2002.
- Managing State Contracts for Social Services: The Impact of Contract Design, invited for presentation at the Doctoral Seminar Series, the Maxwell School of Citizenship and Public Affairs, Syracuse University, February 13, 2002.
- On the Cutting Edge of Contracting: The Case of Foster Care and Adoption Services in Kansas, with Barbara S. Romzek, presented at the Sixth National Public Management Conference, October, 2001, Bloomington, IN.
- State Contracting, Social Service Networks, and Effective Accountability: An Explanatory Model, with Barbara S. Romzek, presented at the annual conference of the American Political Science Association, San Francisco, Aug-September, 2001.
 - **Received the Kaufman Award** for the best paper in Public Administration presented at the 2001 American Political Science Association national conference, with Barbara S. Romzek.
- Contracts, Social Services, and the Nongovernmental Agencies: Cross-case Comparisons of Decisions, Institutional Arrangements, and Accountability, with Barbara S. Romzek, presented at the Fifth International Research Symposium on Public Management, April 2001, Barcelona.
- Contract Implementation and Management Effectiveness: A Preliminary Model, with Barbara S. Romzek, presented at the Association for Public Policy Analysis and Management Annual Conference, Seattle, November, 2000.
- Contracting for State Services in Kansas, with Barbara S. Romzek, presented at the Association for Budgeting and Financial Management Annual Conference, Kansas City, October, 2000.
- Attitudes Toward the Property Tax: Examining the Impact of Payment Methods, presented at the Association for Budgeting and Financial Management Annual Conference, October, 2000.
- Social Service Contracting without Market Competition: Decision Processes and Institutional Adaptations, with Barbara Romzek, presented at the Fifth National Public Management Conference, Texas A&M University, December 1999.
- Reforming Medicaid in the States: Politics, Economics and Contracting, presented at the Association for Public Policy Analysis and Management Annual Conference, November, 1999.

- Implementing Medicaid Managed Care in Kansas: Reconciling (?) Political Interests and Market Realities, presented at the American Political Science Association Conference, September 4, 1999, Atlanta, GA.
- County Revenue Capacity, State Imposed Limits, and Devolution: How Much Can Counties Handle? with Michael A. Pagano and Chad Kniss, presented at the Annual Meeting of the Association for Budgeting and Financial Management, November 1998, Washington DC.
- Do Local Governments Have the Financial Capacity to Support the Devolution Revolution? with Michael A. Pagano, presented at the Annual Meeting of the Association for Public Policy Analysis and Management, October-November, 1998, New York.
- Devolution and State-Local Dynamics: What About Counties? with Michael A. Pagano, and Philip A. Russo, Jr., at the Annual Meeting of the American Political Science Association, September 1998, Boston.
- Implementing Welfare Reform in Kansas: Politics, Policy and Administrative Challenges, with Kara Lindaman, at the Annual Meeting of the Midwest Political Science Association, April 1998, Chicago.
- Implementing Welfare Reform in Kansas: Moving, But Not Racing, invited for presentation at a conference hosted by the Woodrow Wilson International Center for Scholars entitled Welfare Reform: A Race to the Bottom? March 1998, Washington, DC.
- School Finance Reform in Kansas: Assessing Effectiveness, with William Duncombe, at the Association for Budgeting and Financial Management annual conference, November 1997, Washington, DC.
- Reforming and Privatizing Medicaid: The Nexus of Policy Implementation and Organizational Culture, with Barbara Romzek, presented at the Fourth National Public Management Conference, Oct-Nov, 1997, Athens, GA.
- Attitudes toward the Property Tax: The Effects of Tax Payment Methods, presented at the Annual Meeting of the American Political Science Association, Aug-Sept. 1997, Washington.
- Privatizing a Bureaucracy: Theories, Complications and Conflicts, with Barbara Romzek, presented at the Annual Meeting of the Midwest Political Science Association, April 1997, Chicago.
- School Finance Reform and Concessions to Local Fiscal Control, with William Duncombe, presented at the Annual Training Conference of the American Society for Public Administration, June 1996, Atlanta.
- The Medicaid Mandates of the 1980s: An Intergovernmental Perspective, presented at the Third National Conference on Public Management, University of Kansas, October 1995.
- Changing State-Local Relations, School Finance, and Kansas: The Price of Equity, presented at the Annual Meeting of the American Political Science Association, September 1995.
- Medicaid and Managed Care: Does Design of the Delivery System Matter? presented at the Annual National Training Conference of the American Society for Public Administration Conference, July 1994, Kansas City.

Workshops & Seminars

- Governors Panel on the Presidential Transition, National Academy of Public Administration, the National Governors Association, and American University, Washington DC, September, 2016.
- Roundtable: Evolving Research Strategy for Learning from the ACA, Brookings Institution, Washington, DC, October 2014

- Panelist: Implementing the Affordable Care Act in the States: Insights from a Field Research Network on the Roles of Administrative and Political Institutions, Annual Conference of the American Political Science Association, Washington, September 2014.
- Panelist: Southern States Affordable Care Act Implementation, National Press Club, Washington, DC, August 2014.
- Invited paper, American Society for Public Administration National Conference, Symposium Tribute to Deil Wright. Food Safety and the Diffusion of Federal Regulation, with Rebecca Yurman. Washington DC, March 14, 2014.
- Tracking Implementation of the Affordable Care Act (ACA): A Systematic Analysis in 29 States; Report from Maryland, presented at the National Health Policy Conference of AcademyHealth, Washington DC, February 3, 2014.
- Outsourcing public services in noncompetitive markets: Managing markets and other policy implications, invited Keynote Speaker, School of Public Administration and Affairs Research Symposium, University of Kansas, Lawrence, KS, April 12, 2012.
- Invited Keynote Speaker, Public Administration Research Symposium, University of Illinois-Chicago, College of Urban Planning and Public Affairs, Chicago, IL, April 20-21, 2012.
- Government Contracting: Promises and Perils, invited for presentation to the Copenhagen Business School's Danish Public Executive Program, American University, October 27th, 2010, Washington, DC.
- Frontiers in Public Management Research, invited roundtable participant, annual conference of the National Association of Schools of Public Affairs and Administration, September 30, 2010, Las Vegas, NV.
- The Challenges of Government Contracting, presented to the Copenhagen Business School's Danish Public Executive Program, American University, October 29th, 2009, Washington, DC.
- Katrina and Rita: Challenges to the Federal-State Social Safety Net presented at Carmen Group Policy Forum, Katrina: Rebuilding After Disaster, School of Public Affairs, American University, November 7th, 2005.
- Health, Education, and Welfare: Do We Really Have Options? presented at the Economic Policy Conference, Policy Research Institute, University of Kansas, October 17th, 2002
- 'New' Federalism??? Or The Devolution Tortoise and the Centralization Hare, presented at the Mid-America Intergovernmental Audit Forum sponsored by the U.S. General Accounting Office, Kansas City, Missouri, May 3, 2001.
- State and Local Finance, presented at Seminar on Innovation in Mexican and U.S. Local Government Relations, February 21st, 2001, University of Kansas.
- Intergovernmental Fiscal Relations: Revisions and Reforms, with William Duncombe, invited for presentation at American Society for Public Administration-Korean Association for Public Administration Joint Symposium on Government Reform in the U.S. and Korea, February 1997, San Francisco.
- School Finance Reform in Kansas: An Update, presented at the University Forum, University of Kansas, September, 1996.
- Alternative Tax Strategies and their Impact on Older and Disabled Persons, presented at the Central States Coalition on Aging Conference, Lawrence, Kansas, August, 1996.

Financial Issues in the Future of Local Government, panelist, 45th Annual City Management Conference, University of Kansas, 1996.

Financing Local Government, presented at Workshop on Local Autonomy for Recently Elected Korean City Council Members, University of Kansas, October, 1994.

Financing Local Government, presented at Local and Regional Self-Government Training Program for Officials from Ukraine, University of Kansas, July, 1994.

State and Local Expenditures, presented at Short Course on Local Government for IBM Executives, University of Kansas, March, 1994.

The Implications of Health Care Reform for State and Local Government, presented at Short Course on Local Government for IBM Executives, University of Kansas, October, 1993.

Medicaid Reform, presented at 45th Annual City Management Conference, University of Kansas, 1993.

Final Evaluation Report, presented to Onondaga County Medicaid Managed Care Task Force, 1993.

TEACHING

Courses Taught

Management Analysis/Public Administration Capstone

Policy Process

Public Management PhD Seminar

Quantitative Methods for Public Managers

State and Local Management

Public Administration and the Policy Process

Intergovernmental Relations

Intergovernmental Fiscal Relations

State and Local Public Finance

Dissertation Committees and Placements

* Committee Chair

Zuniga, Raymond, Virginia Tech, 2017.

Riordan Frost, Harvard Research Institute, 2017.

*Steven Holt, SUNY Albany, 2017.

*Rebecca Yurman, American University, 2016.

Rhucha Samudra, SUNY Brockport, 2016.

*Ned Malone, in progress

Christopher Birdsall, Boise State University, 2016.

Matthew Vanderschuere, U.S. DOD and American University, 2016.

Marvin Ward, U.S. Office of Management and Budget, 2015

Susannah Ali, Florida International University, 2014

*Sarah Pettijohn, University of North Carolina-Charlotte, 2014

*Michael Hayes, Rutgers University-Camden, 2014

Jiahuan Lu, Mississippi State University, 2014

Clinton Brownley, CWB Business Solutions, 2013

Jaclyn Schede Piatak, University of North Carolina-Charlotte, 2013

Jungjoo Lee, Seoul Women's University, 2013

Amy Brock, 2013

Chong Gao, 2012

John Marvel, George Mason University, 2012

*Amanda Girth, Ohio State University, 2010

*Lamar Bennett, Long Island University-Brooklyn, 2009

Carmen Apaza, John Jay College, City University of New York, 2009

Chaim Weitzman, 2007

Jongjin Chang, International University of Japan, 2008

Michael Corriere, U.S. Navy, 2006

Glen Diehl, U.S. Navy, 2005

Curtis Wood, Northern Illinois University, 2004

Kara Lindaman, University of Wisconsin, LaCrosse, 2004

Suzanne Leland, University of North Carolina, Charlotte, 1999

Training

Copenhagen Business School's Public Executive Program, American University, 2009 and 2010
Workshop on Local Autonomy for Recently Elected Korean City Council Members, University of Kansas, 1994
Local and Regional Self-Government Training Program for Officials from Ukraine, University of Kansas, 1994
Short Course on Local Government for IBM Executives, University of Kansas, 1993 and 1994

SERVICE TO THE PROFESSION

Invited Committee Service

American Political Science Association

Selection Committee, 2017 John Gaus Award for Outstanding Career Contributions to the Joint Tradition of Public Administration and Political Science

Conference Program Chair, Public Administration Section, 2014

Executive Council, Public Administration Section, 2011-2014

Selection Committee, Leonard White Dissertation Award, 2010

Selection Committee Chair, Deil Wright Award for Best Paper on Federalism and Intergovernmental Relations, 2008

Program Chair, Federalism and Intergovernmental Relations Section, 2008

Selection Committee Chair, Martha Derthick Award for the Best Book on Federalism and Intergovernmental Relations, 2007

Selection Committee Chair, Daniel Elazar Distinguished Scholar Award, Federalism and Intergovernmental Relations Section, 2006

Selection Committee, Herbert Simon Award for the Best Paper in Public Administration, 2005

Selection Committee, Daniel Elazar Distinguished Scholar Award, Federalism and Intergovernmental Relations Section, 2005

Program Chair, Federalism and Intergovernmental Relations Section, 2003

Executive Council, Public Administration Section, 2001-2004

Selection Committee Chair, Award for Best Paper in Federalism and Intergovernmental Relations, 1998

Executive Council, Federalism and Intergovernmental Relations Section, 1998-2010

American Society for Public Administration

Selection Committee, Donald Stone Award for Outstanding Research in Intergovernmental Administration & Management, 1999, 2001, 2014-15

Selection Committee Chair, Donald Stone Award for Outstanding Research in Intergovernmental Administration & Management, 2002

Selection Committee, William E. Mosher and Frederick C. Mosher Award for the best article in *Public Administration Review* by an academician, 1998

Selection Committee, Dwight Waldo Award for outstanding contributions to administration through an extended career, 1997

Selection Committee, Laverne Burchfield Award for Best Book Review, Public Administration Review, 1996

Association for Budgeting & Financial Management

Selection Committee Chair, S. Kenneth Howard Award, 2005

Nominating Committee Chair, 2004

Chairperson, 2002-2003

Chairperson-Elect, Vice-Chairperson, and Conference Program Co-Chair, 2001-2002

Executive Committee, 2000-2002

Selection Committee, Award for Best Student Paper, 2001

Conference Planning Committee, 1998, 2001

Public Management Research Association

Executive Committee, 2016-19

Selection Committee, Beryl Radin Award for Best Paper in the *Journal of Public Administration Research & Theory*, 2015

Member, Implementation Committee, Second PMRA Journal, 2015

Chair, Selection Committee, Radin Best Article Award for 2015

Board of Directors, 2015-2018

Selection Committee, H. George Frederickson Award for career contributions to the field of public management, 2013

Conference program committee, 2011

Conference site selection committee, 2006-2007 and 2008-2009

Selection Committee, Beryl Radin Award for Best Paper in the *Journal of Public Administration Research & Theory*, 2009

Board of Directors, 2006-2009

Other Appointments

Committee on Peer Review and Accreditation (COPRA), Network of Schools of Public Policy, Affairs, and Administration (NASPAA), 2012-2015.

Site Visit Program Review Committee Chair, Jan-March 2018.

Board of Directors, Center for Organizational Research and Design, Arizona State University School of Public Affairs, 2014-present

State of Kansas Advisory Council on Intergovernmental Relations, Governor Appointee, 2003-2005

Editorial Boards

Journal of Public Administration Research and Theory, 2000-2005; 2007-2010

Public Administration Review, 1996-1999

State and Local Government Review, 2000-2003; 2008-2011

Ad-Hoc Manuscript Referee

Journals above in addition to the Journal of Policy Analysis and Management, Journal of Health Politics, Policy and Law, Public Budgeting and Finance, Publius: The Journal of Federalism, Journal of Public Affairs Education, Social Science Quarterly, Urban Affairs Review, Policy Studies Journal, Public Performance and Management Review, and Public Management, Administration and Society.

SERVICE TO THE UNIVERSITY

American University

School of Public Affairs

Search Committee, Dean, 2017-18

Merit Review Committee 2017-18

Search Committee, Senior Associate Dean of Academic Affairs, 2013-14

Steering Committee, School of Public Affairs Strategic Plan, 2012-13

Chair, Search Committee, Senior Associate Dean of Academic Affairs, 2012-13

Academic Integrity Committee, 2008-09

School of Public Affairs Constitution Committee, 2007-08

Rank and Tenure Committee, 2006-08, Fall 2009

PhD Admissions Committee, 2005-07

Education Policy Committee, 2005-06

Department of Public Administration & Policy

Chair, Faculty Search Committees, Public Management and Budgeting/Financial Management, 2015-16

Coordinator, MPA and MPP self-studies and site visits for Network of Schools of Public Policy, Affairs, and Administration (NASPAA) reaccreditation, 2013-16

Faculty Search Committee, Public/Nonprofit Management, 2014-15

PhD Admissions Committee 2014, 2015

Ten Junior Faculty Mentoring Committees, 2007-present

Faculty Search Committees, Nonprofit Management and Public Management, 2013-14

Chair, Faculty Search Committee, Urban/Metropolitan Governance, 2012-13

Chair, Faculty Search Committee, Senior Scholar & Department Chair, 2010-11

Committee to Revise the Department Faculty Manual, 2010-11

Chair, Faculty Search Committee, Nonprofit Management, 2009-10

Faculty Search Committees, Policy Analysis and Public Management, 2009-10

Chair, Ad-Hoc Committee to Review of the Key Executive MPA Curriculum, 2009

Coordinator, MPA Assessment for Middle States Accreditation, 2008-09

Faculty Search Committee, Public Management, 2008-09

MPA and MPP Student Exit Surveys Coordinator, 2006-09

Faculty Search Committee, Policy Analysis, 2006-07

Teaching Courseload Standards Committee, 2005

University of Kansas

University Level

Financial Aid Academic Appeals Committee, 1999-2003

College of Liberal Arts & Sciences

Committee on Promotion and Tenure, 2001-04 (Chair, 2003-04)

Committee on the Budget, 1997-1999

Outside Member, faculty search committees in the departments of political science and economics, University of Kansas, 1994-1999

Outside member, three dissertation committees in economics and one dissertation committee in education, University of Kansas, 1995-1999

Department of Public Administration

Chair, Faculty Search Committees, 2001-2002; 2002-2003; 2003-2004

Department Scheduling Officer, 2002-2004

Department Ambassador to the Center for Teaching Excellence, 1999-2002